

## **2010 Hospice Training Schedule**

Total credits for 1 ½ days: 13.2 contact hours / 11.0 CEUs

→ **Monday and Wednesday, May 3 & 5, 2010**

→ **Monday and Wednesday, October 11 & 13, 2010**

### **Monday Schedule – 8.7 contact hours / 7.25 CEUs**

|          |   |
|----------|---|
| 7:30 am  | Registration  |
| 8:00 am  | Introductory Remarks<br><i>Mary Beth Potter</i>   |
| 8:05 am  | Historical Development of<br>Hospice Concept & Overview<br>of American Culture<br><i>Dr. David Newcomer</i> |
| 8:45 am  | Role of the Volunteer<br><i>Evy Hatjistirianos</i>  |
| 10:00 am | Break   |
| 10:15 am | Communication and Caring Skills<br><i>Christa Rivers</i>  |
| 11:30 am | Lunch   |
| 12:05 pm | Families: A System Perspective<br><i>Lori Park-Smith</i>  |
| 1:00 pm  | “Facing Death”<br><i>Hospice Videos</i>   |
| 1:50 pm  | Break   |
| 2:00 pm  | Rice Grief Center<br><i>Brenda Wiese</i>  |
| 2:30 pm  | Death and Working<br>with the Living<br><i>Roger Bengtson</i>   |
| 3:30 pm  | Infection Control<br><i>Barb Piasecki</i>   |
| 3:45 pm  | Legal Issues<br><i>Brad Schmidt</i>   |
| 4:45 pm  | Evaluations   |

## **Wednesday Schedule**

**AM session** – 4.5 contact hours / 3.75 CEUs

- 8:00 am      Pain Control and  
Symptom Management  
*Sue Broberg*
- 9:45 am      Break
- 10:00 am     Complementary Therapy  
*Evy Hatjistilianos*  
*Donna Jo Kopitzke*
- 10:45 am     Spiritual Care  
*Beverly Crute*
- 11:30 am     Hospice Overview  
*Dr. James Tiede, Mary Beth Potter and Judie Dunlop*
- 12:00 pm     Evaluations

## **Afternoon – Volunteer Training Only**

- 12:00 pm     Interviews/Lunch with Volunteers  
*Evy Hatjistilianos*  
*Mary Beth Potter*
- 1:00 pm      Volunteer Training and Orientation  
*Evy Hatjistilianos*  
HIPAA / Confidentiality Training  
Overview of Standards of Excellence  
Overview of Volunteer Roles/Expectations  
Review of Required Documentation
- 5:00 pm      Wrap Up